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|-----------------------------------------------------------------------------------|---------------------------------------------------------------------------------------------------------------------------------------|---------------------|--------------|-----|---|
|  | <b>(FORM A)</b><br><b>TENDER &amp; CONTRACT QUALITY REQUIREMENTS FOR 240-105658000 AND QUALITY REQUIREMENTS FOR ISO 9001 STANDARD</b> | Template Identifier | 240-43921804 | Rev | 3 |
|                                                                                   |                                                                                                                                       | Document Identifier | 240-68099512 | Rev | 9 |
|                                                                                   |                                                                                                                                       | Authorisation Date  | January 2022 |     |   |
|                                                                                   |                                                                                                                                       | Review Date         | January 2027 |     |   |

|                         |                                        |                                                                                                                                           |                                      |                                                             |                                   |                                                             |                                                             |
|-------------------------|----------------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------|--------------------------------------|-------------------------------------------------------------|-----------------------------------|-------------------------------------------------------------|-------------------------------------------------------------|
| SECTION A<br>(TENDERER) | ENQUIRY/<br>CONTRACT No:               |                                                                                                                                           |                                      |                                                             |                                   |                                                             |                                                             |
|                         | ENQUIRY/<br>CONTRACT DESCRIPTION       | Supply and delivery of Canteen Detergent for a period of 5 years                                                                          |                                      |                                                             |                                   |                                                             |                                                             |
| SECTION B (ESKOM)       | CLAUSES OF 240-105658000 SPECIFICATION | CLAUDE DESCRIPTION                                                                                                                        |                                      |                                                             |                                   | INDICATE WITH AN (X) AS APPLICABLE OR (-) IF NOT APPLICABLE |                                                             |
|                         | CLAUDE 3                               | PRE-CONTRACT AWARD QUALITY REQUIREMENTS                                                                                                   |                                      |                                                             |                                   | X                                                           |                                                             |
|                         |                                        | (*Select Only Applicable Category). NB: Not more than one category must be selected. Also indicate whether site assessment is applicable. |                                      |                                                             |                                   |                                                             |                                                             |
|                         |                                        | Category 1 (refer to clause 3.5.2 of 240-105658000)                                                                                       |                                      |                                                             |                                   | -                                                           |                                                             |
|                         |                                        | Category 2 (refer to clause 3.5.3 of 240-105658000)                                                                                       |                                      |                                                             |                                   | -                                                           |                                                             |
|                         |                                        | Category 3 (refer to clause 3.5.4 of 240-105658000)                                                                                       |                                      |                                                             |                                   | -                                                           |                                                             |
|                         |                                        | Category 4 (refer to clause 3.5.5 of 240-105658000)                                                                                       |                                      |                                                             |                                   | X                                                           |                                                             |
|                         |                                        | Main Supplier and Sub-supplier Capability and Capacity Assessment (refer to clause 3.6 of 240-105658000)                                  |                                      |                                                             |                                   | -                                                           |                                                             |
|                         |                                        | POST-CONTRACT AWARD                                                                                                                       |                                      |                                                             |                                   |                                                             |                                                             |
|                         |                                        | Contract Execution (refer to clause 3.7.1 of 240-105658000)                                                                               |                                      |                                                             |                                   | X                                                           |                                                             |
|                         |                                        | Supplier Quality Performance Monitoring Phase (refer to clause 3.7.2 of 240-105658000)                                                    |                                      |                                                             |                                   | X                                                           |                                                             |
|                         |                                        | STANDARD CONDITIONS                                                                                                                       |                                      |                                                             |                                   |                                                             |                                                             |
|                         |                                        | Eskom Rights of Access (refer to clause 3.8.1 of 240-105658000)                                                                           |                                      |                                                             |                                   | X                                                           |                                                             |
|                         |                                        | Eskom Rights to Information (refer to clause 3.8.2 of 240-105658000)                                                                      |                                      |                                                             |                                   | X                                                           |                                                             |
|                         |                                        | Preservation (refer to clause 3.8.3 of 240-105658000)                                                                                     |                                      |                                                             |                                   | X                                                           |                                                             |
|                         |                                        | Quality Audits Related Conditions (refer to clause 3.8.4 of 240-105658000)                                                                |                                      |                                                             |                                   | X                                                           |                                                             |
|                         |                                        | Management of Nonconformities and Nonconforming Outputs Identified by Eskom (refer to clause 3.8.5 of 240-105658000)                      |                                      |                                                             |                                   | X                                                           |                                                             |
|                         |                                        | SPECIAL PROCESSES (REFER TO CLAUDE 3.8.6 OF 240-105658000)                                                                                |                                      |                                                             |                                   | X                                                           |                                                             |
|                         |                                        | CLAUSES OF ISO 9001 STANDARD                                                                                                              | ISO 9001 STANDARD CLAUDE DESCRIPTION | INDICATE WITH AN (X) AS APPLICABLE OR (-) IF NOT APPLICABLE | QUALITY PRINCIPLES                | ISO 9001 STANDARD PRINCIPLE DESCRIPTION                     | INDICATE WITH AN (X) AS APPLICABLE OR (-) IF NOT APPLICABLE |
|                         |                                        | SECTION C (ESKOM)                                                                                                                         | CLAUDE 4                             | Context of the Organisation                                 | -                                 | PRINCIPLE 1                                                 | Customer focus                                              |
| CLAUDE 5                | Leadership                             |                                                                                                                                           | -                                    | PRINCIPLE 2                                                 | Leadership                        | X                                                           |                                                             |
| CLAUDE 6                | Planning                               |                                                                                                                                           | -                                    | PRINCIPLE 3                                                 | Engagement of people              | X                                                           |                                                             |
| CLAUDE 7                | Support                                |                                                                                                                                           | -                                    | PRINCIPLE 4                                                 | Process approach                  | X                                                           |                                                             |
| CLAUDE 8                | Operation                              |                                                                                                                                           | -                                    | PRINCIPLE 5                                                 | Improvement                       | X                                                           |                                                             |
| CLAUDE 9                | Performance Evaluations                |                                                                                                                                           | -                                    | PRINCIPLE 6                                                 | Evidence based decision making    | X                                                           |                                                             |
| CLAUDE 10               | Improvement                            |                                                                                                                                           | -                                    | PRINCIPLE 7                                                 | Relationship Management           | X                                                           |                                                             |
| SECTION D (ESKOM)       | ESKOM'S QUALITY REPRESENTATIVE         | NAME                                                                                                                                      | DESIGNATION                          | DATE                                                        | SIGNATURE                         |                                                             |                                                             |
|                         |                                        | Risk and Assurance Representative                                                                                                         | Quality and Audit Support Management | 25/01/2026                                                  | Risk and Assurance Representative |                                                             |                                                             |
| SECTION E (TENDERER)    | TENDERER'S QUALITY REPRESENTATIVE      | NAME                                                                                                                                      | DESIGNATION                          | DATE                                                        | SIGNATURE                         |                                                             |                                                             |
|                         |                                        |                                                                                                                                           |                                      |                                                             |                                   |                                                             |                                                             |

NB: The tenderer must complete and sign this form to acknowledge and accept Eskom Supplier Quality Requirements as per 240-105658000 Specification and ISO 9001 Standard.

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